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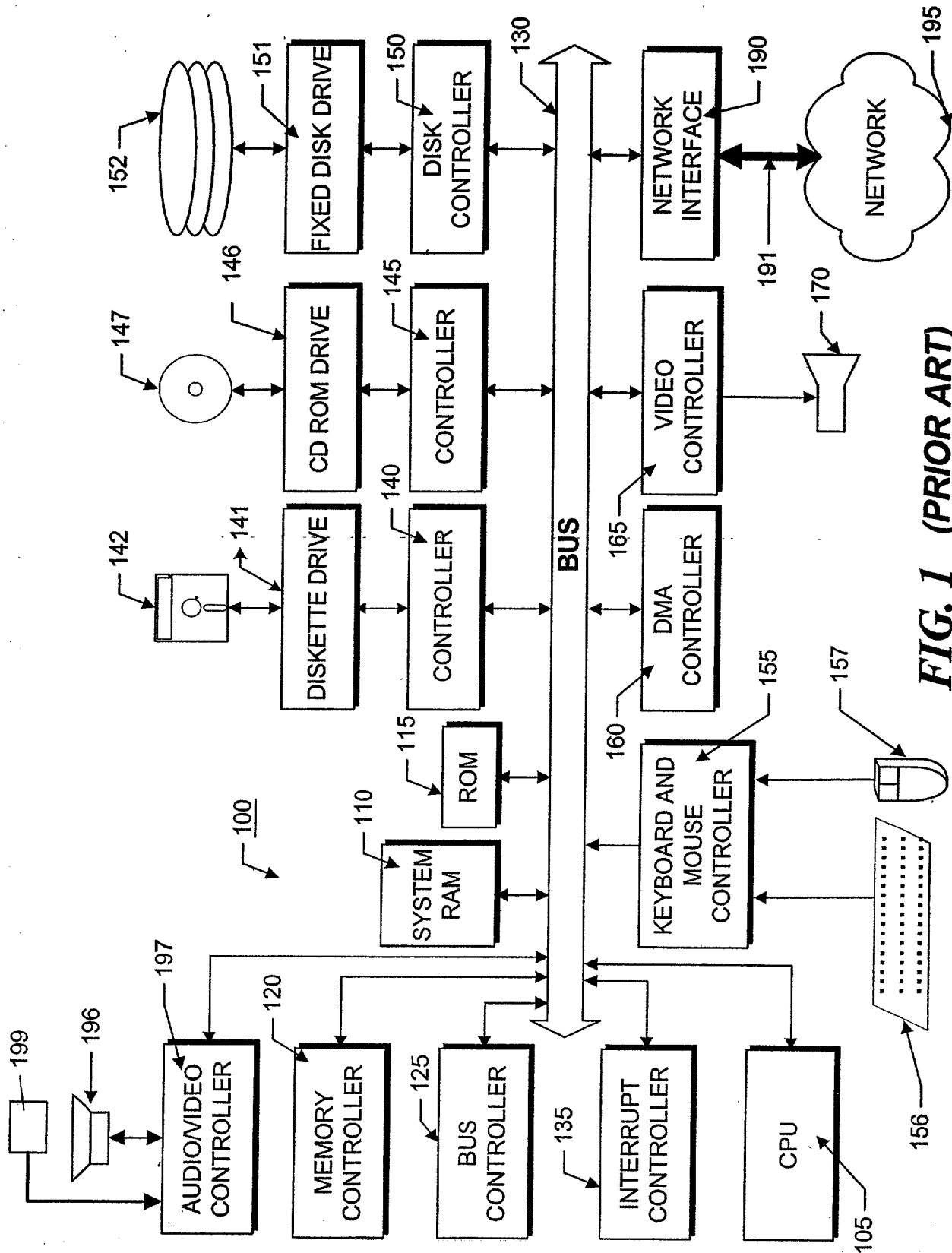


FIG. 1 (PRIOR ART)

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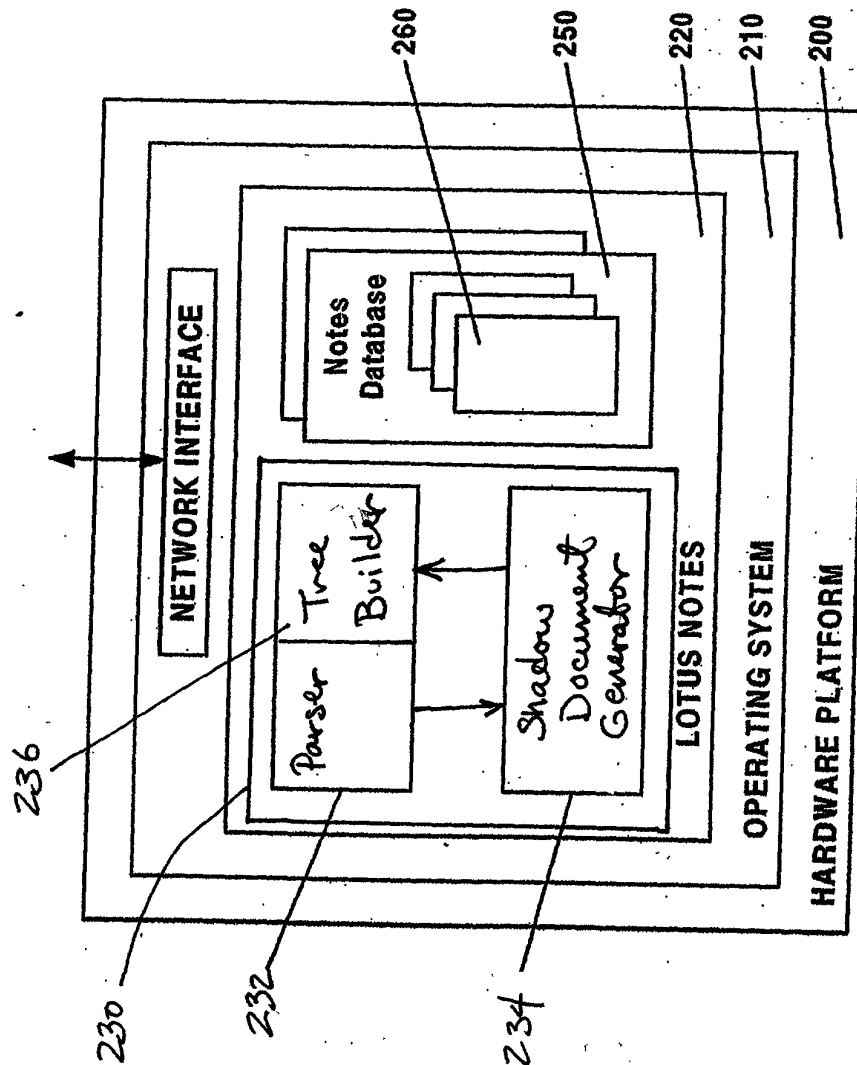


Figure 2

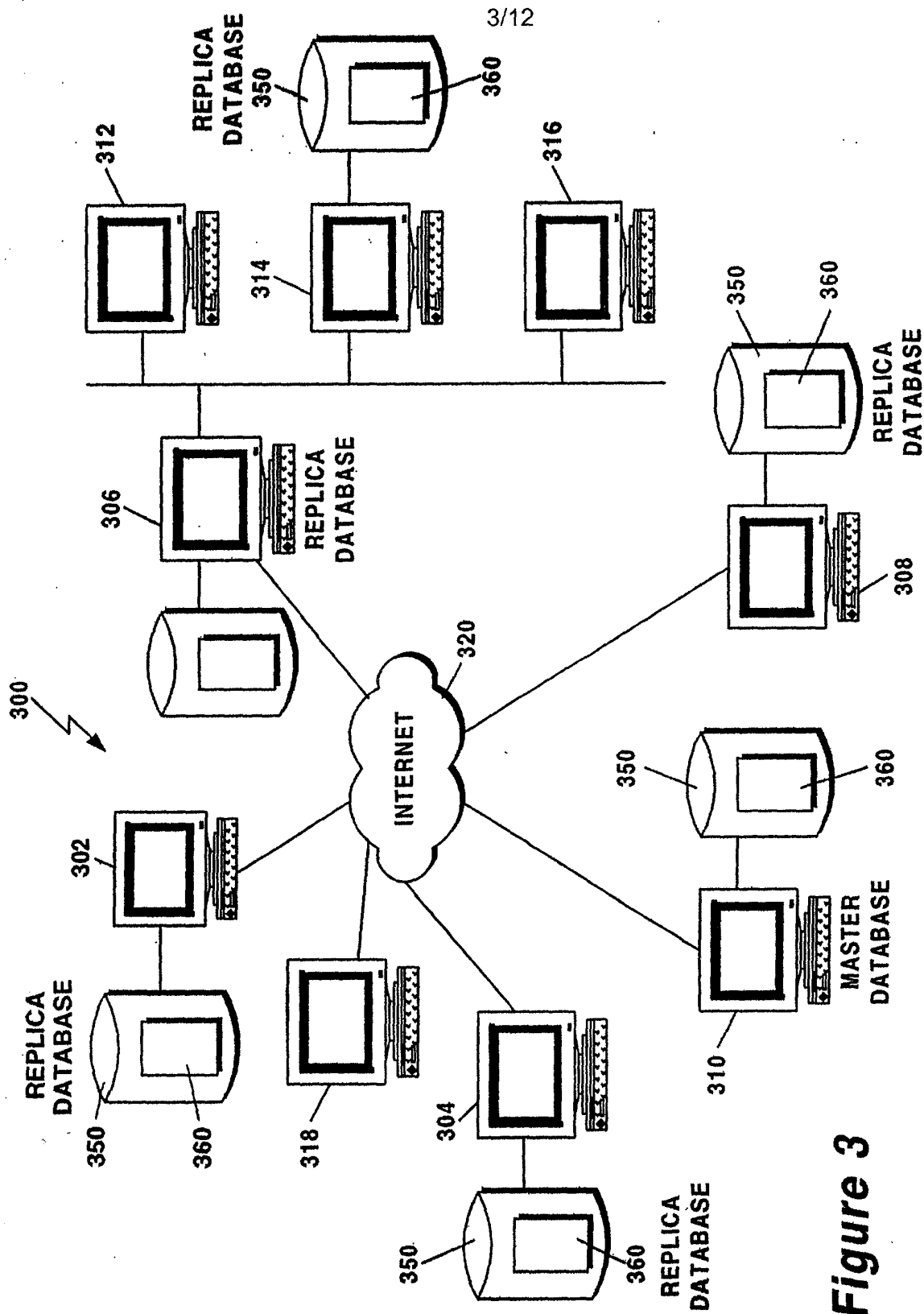
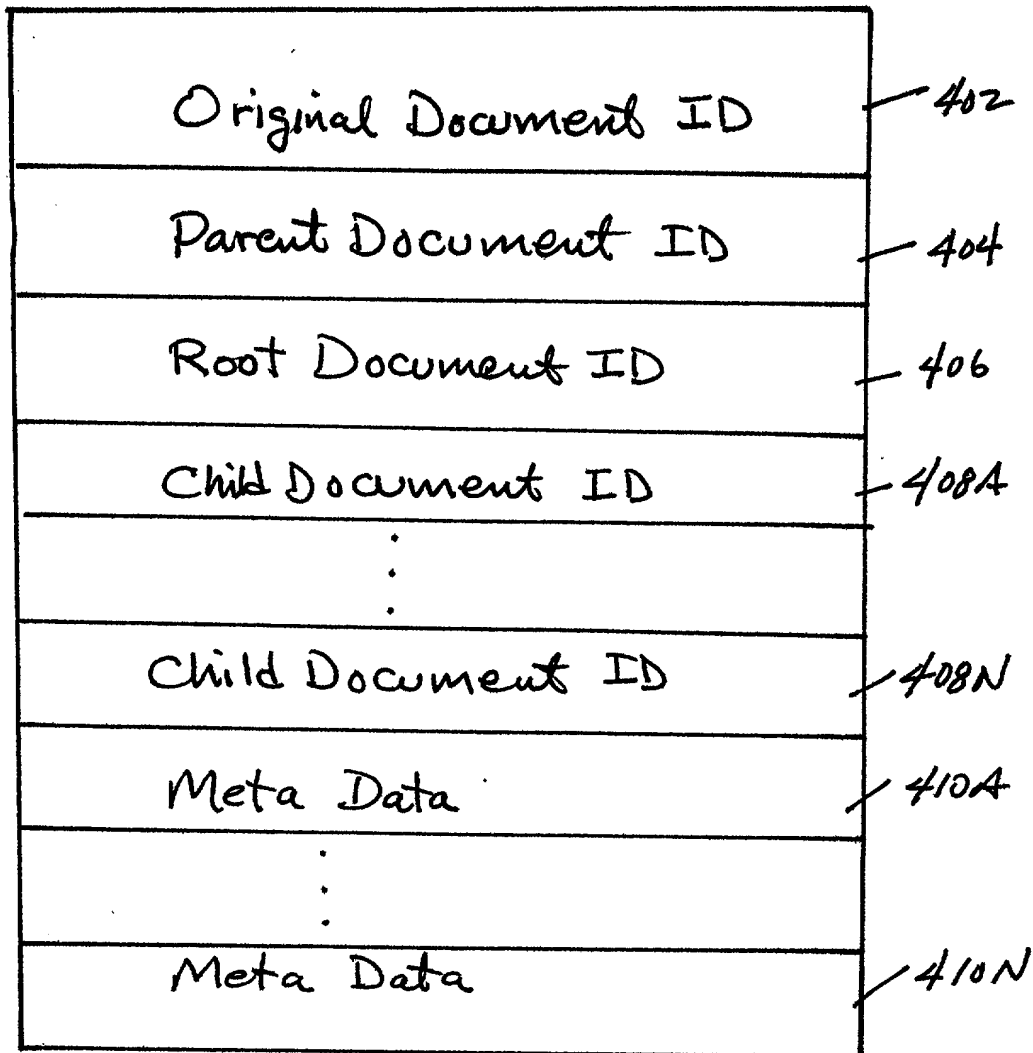


Figure 3

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Fig. 4

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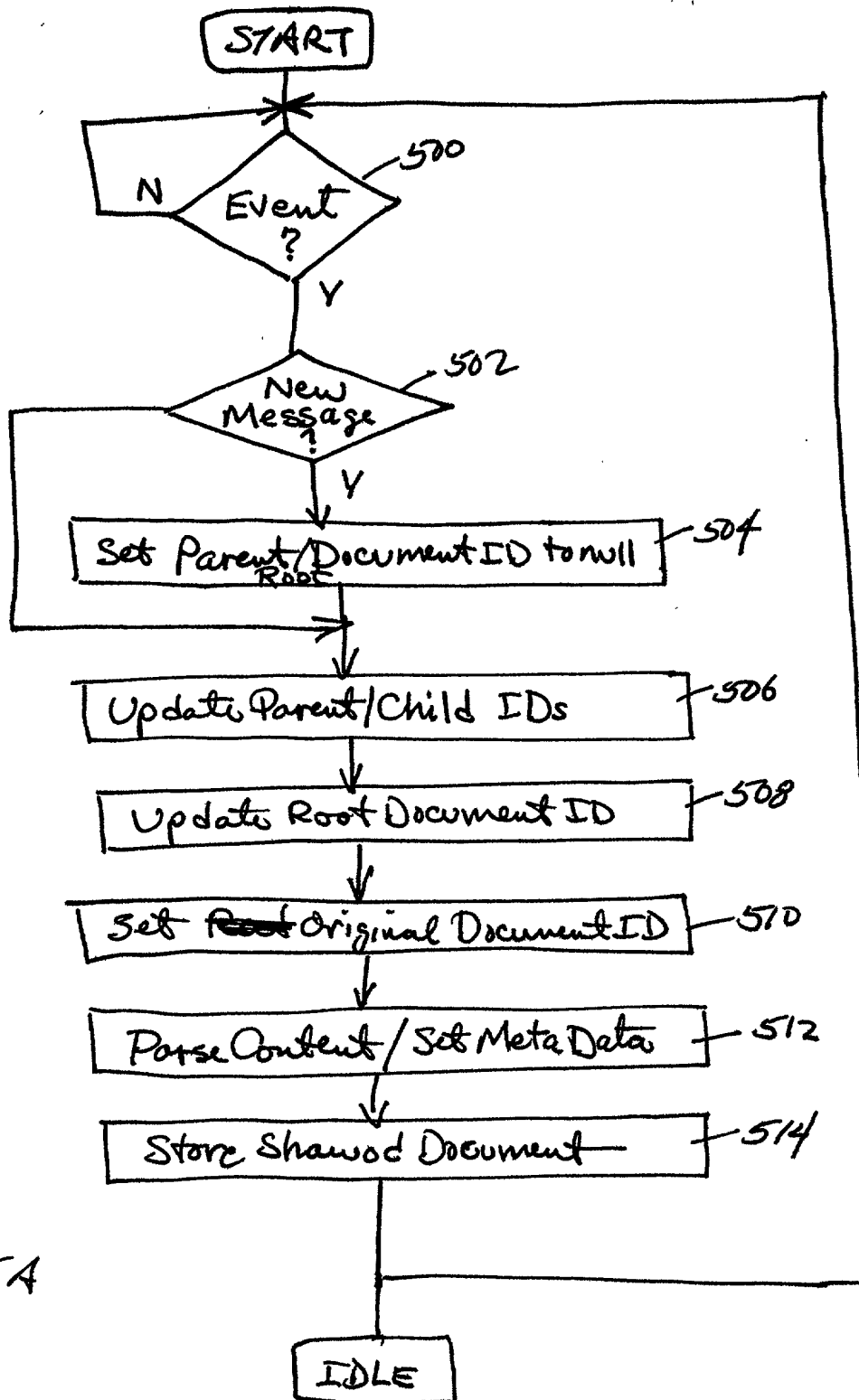


Fig. 5A

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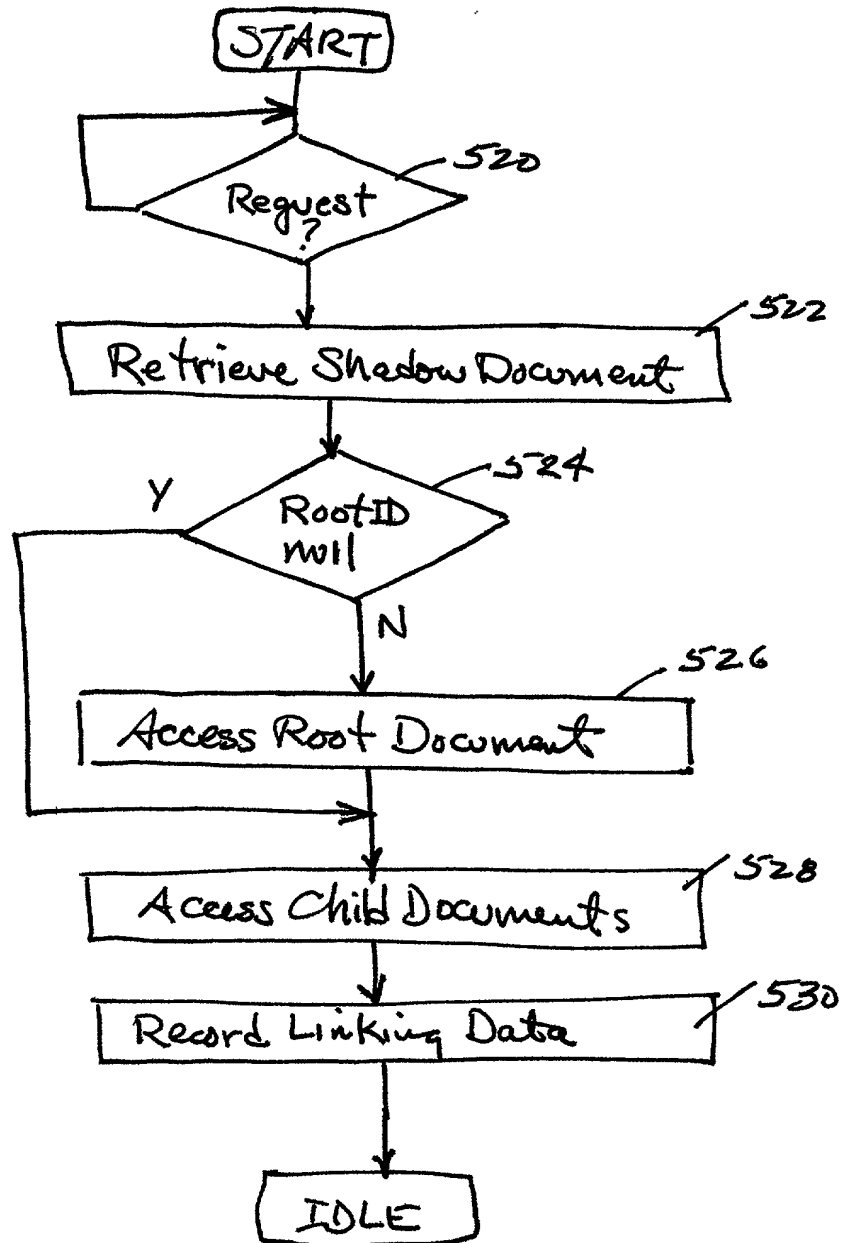


Fig. 5B

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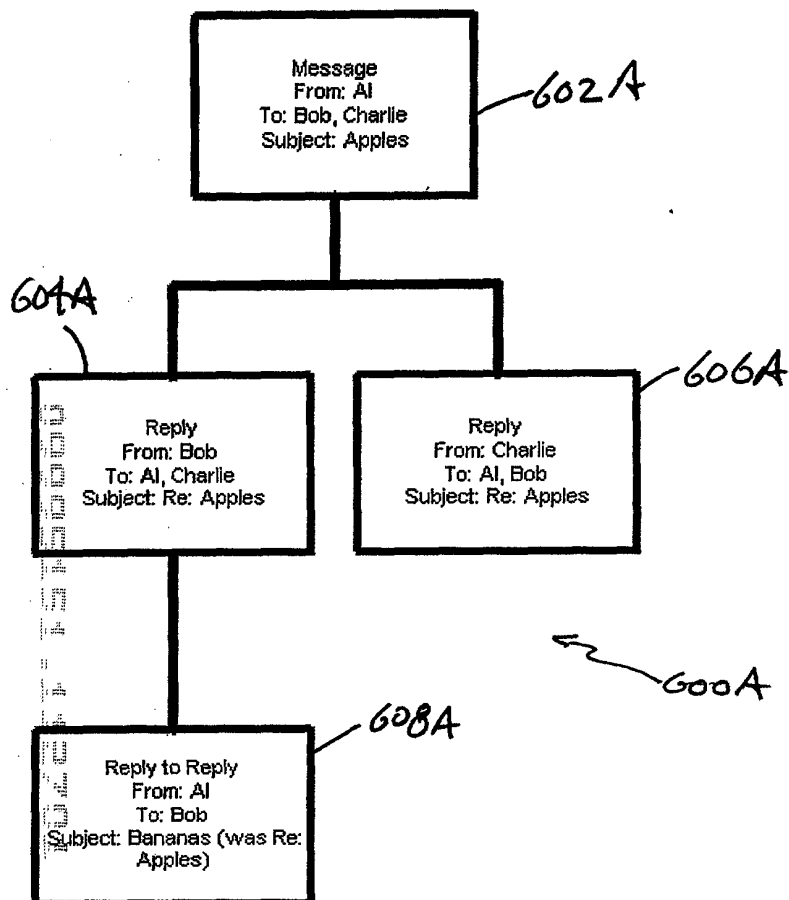


Fig. 6A

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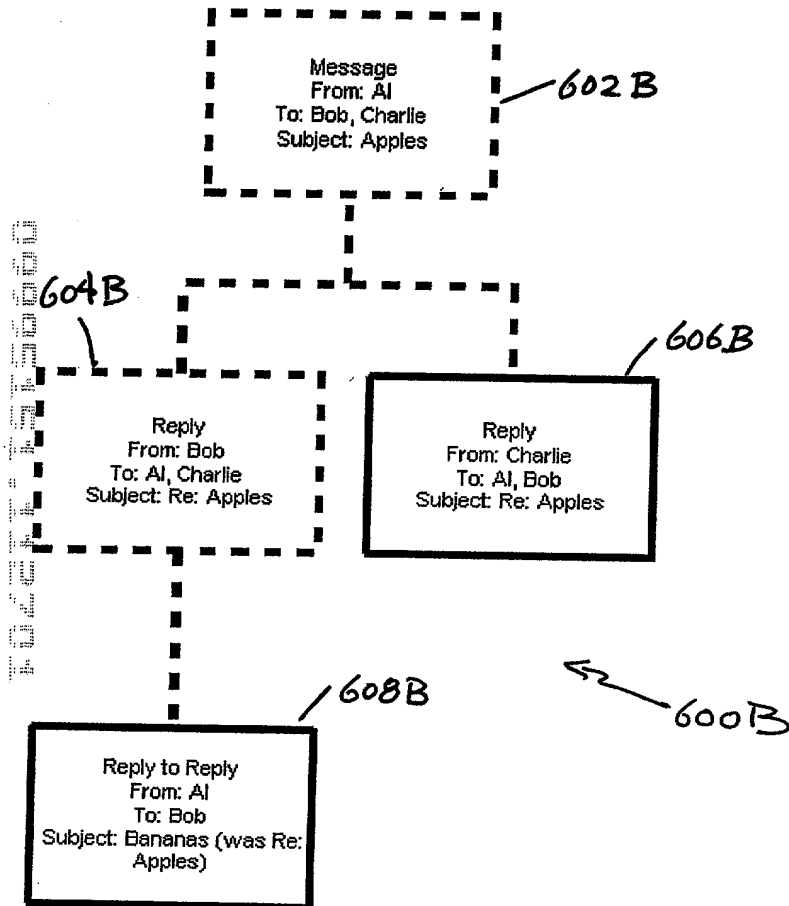


Fig. 6B

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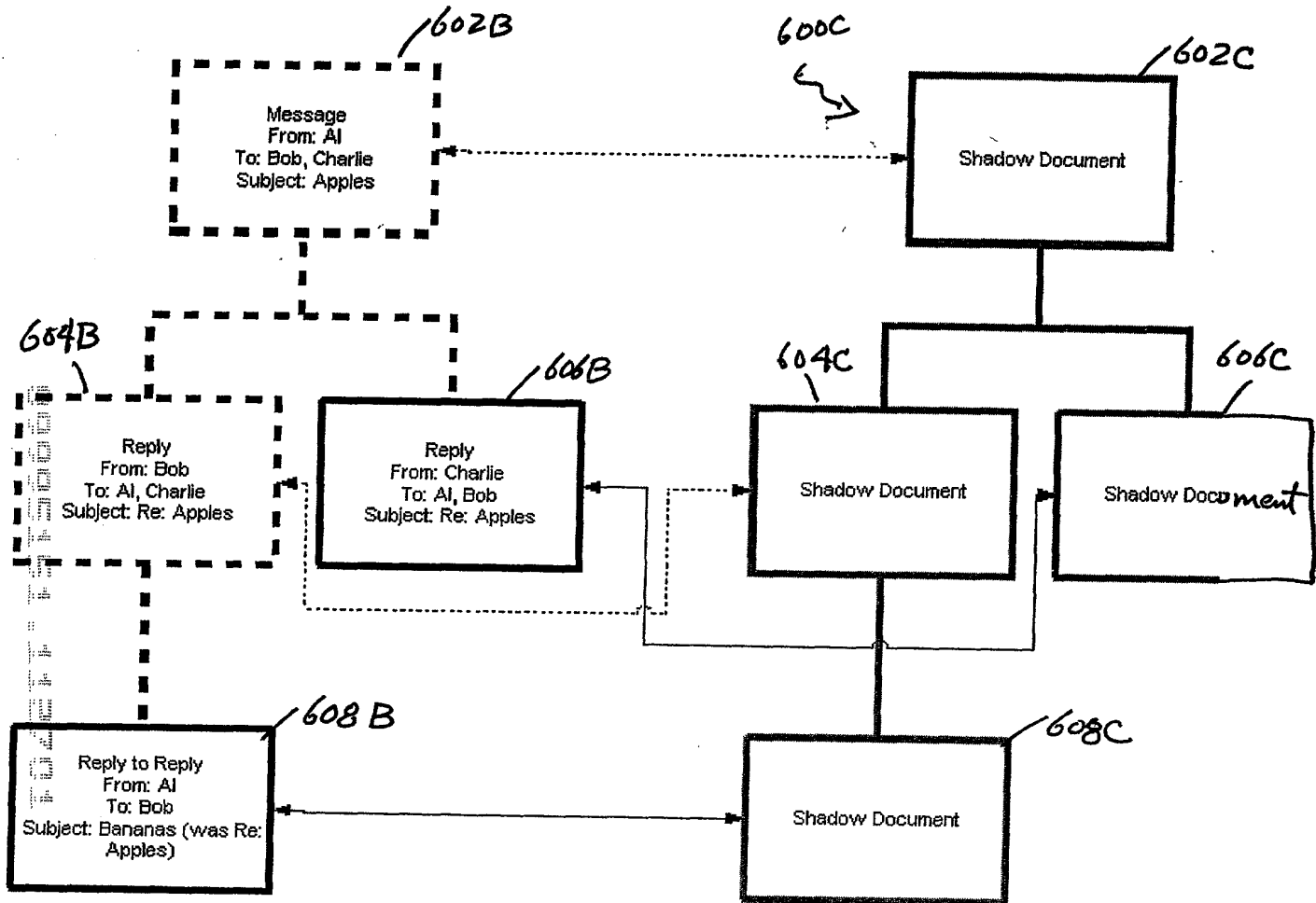


Fig. 6C

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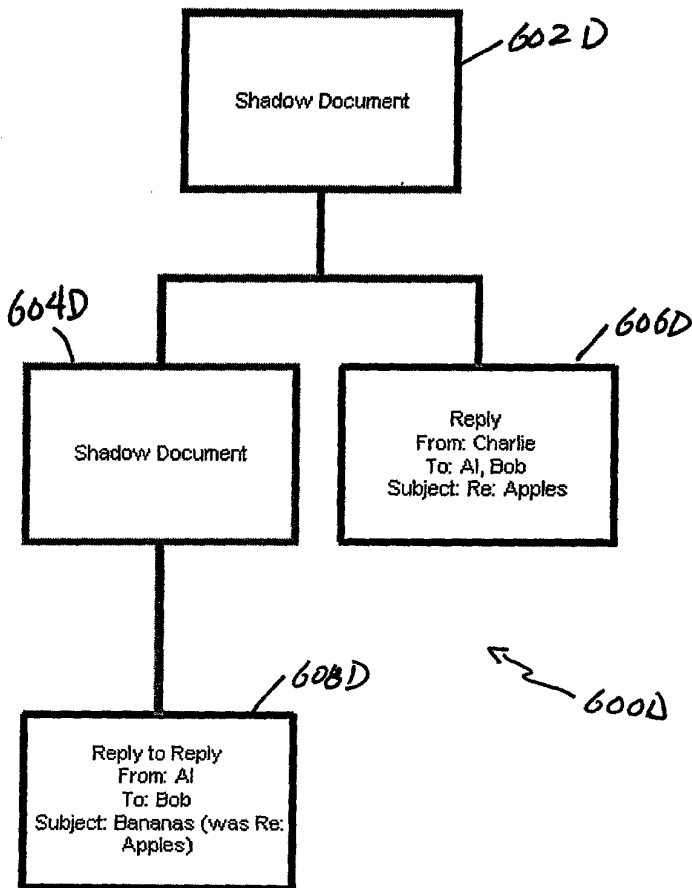


Fig. 6D

Title: METHOD AND APPARATUS FOR MAINTAINING CONVERSATION THREADS IN ...
Inventor: Steven L. Rohall and Seymour Kellerman
Filing Date: November 27, 2001
Serial No: Not Yet Assigned
Docket No: L0006/7062 Customer No. 021127

11/12

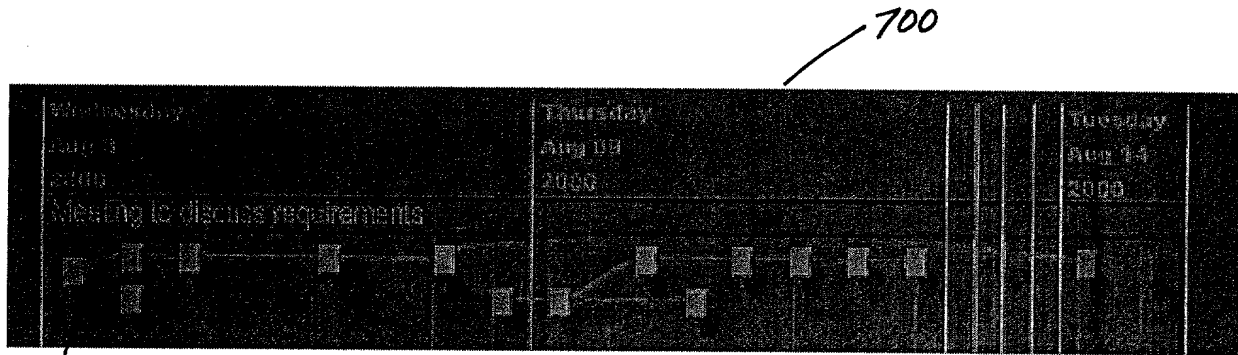


Fig. 7

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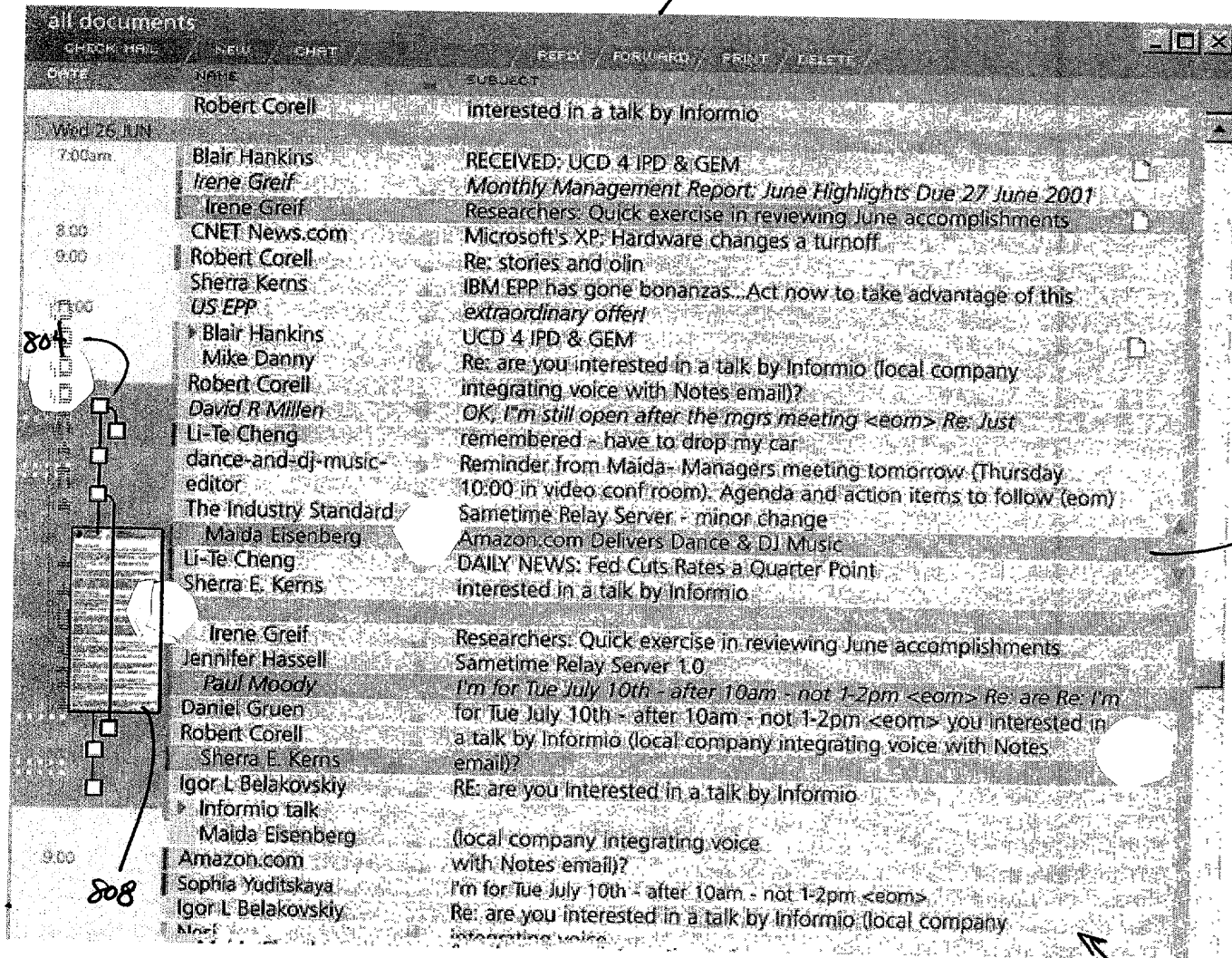


Fig. 8